

ARCHITECTS VIP PACKS – MARCH 22, 2025

Terms & Conditions

Packages are accessible to all ages permitted by law for this event.

VIP package holders under the age of 18 must be accompanied by an adult.

All VIP package holders will be contacted between 3 and 5 days before the event date with the program, check-in location, times and all necessary instructions for collecting them.

This information will be sent to the email address provided at the time of purchase. If you haven't received them three days before the show, please get in touch through vip@superfan.live.

VIP pack holders will receive, via email, the opportunity to select the VIP merchandise item they desire.

If VIP items are distributed on the day of the show, they will be collected from the event room, in a location to be designated.

If VIP items are mailed, you will be contacted via email to proceed with picking your item in advance.

By purchasing a VIP Package, you agree to:

- 1) Receive communications only about this transaction;
- 2) Provide a valid email address to choose the VIP item;
- 3) Share your customer information, including email address and mailing address for delivery of the VIP item, with the Artist, Event Promoter, ticketing company or any other parties that are necessary for correct delivery of the merchandise.

No partial or full refund will be made if the VIP Pack holder fails to open the Superfan email, to select a merchandise item or to provide a mailing address within the specified time frame.

On the day of the event, it will be necessary to present valid proof of identification, with photo, that matches the buyer's name.

If you cannot present a valid photo ID corresponding to the buyer, all purchases will be refused.

You may be asked to sign a waiver and release of liability. By purchasing a VIP Pack, the user authorizes their image to be captured during the event.

These images can appear in a collective album that will be visible to other event participants. Some images may be shared by Superfan, the photographer and/or the artist for promotional purposes.

Events, dates, room locations, inclusions, merchandise, pack programs and amenities may vary from market to market and are subject to change and cancellation at any time. All sales are final. No refunds, exchanges, resales or transfers will be permitted.

All elements of packages will be invalidated if resold or transferred.

This offer is not valid if the ticket was purchased through the *Fan-to-Fan Sale*.

Partial participation in a single-day event or a multi-day event does not entitle you to a refund.

The Artist, Promoter, ticketing company, venue and any other parties affiliated with the Production of this event reserve the right to sell additional items not on current listings, including but not limited to single-day tickets or packages additional information at its sole discretion.

The Artist, Promoter, ticketing company or venue are not responsible for outdated or incorrect information provided by the customer at the time of purchase and which may result in non-delivery of the purchased products.

If you have Reduced Mobility needs, please contact vip@superfan.live and we will do our best to try and accommodate you based on local availability.

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